

Comprehensive Care Maximize your benefits



Maximize uptime and optimize performance with our Comprehensive Care maintenance plan. Avoid risk and protect your equipment against downtime, performance issues and unexpected repair labor and material costs.

Our Comprehensive Care package ensures maximum uptime and optimum performance at a fixed price. Control your costs for maintenance and repairs.

Our comprehensive offering gives you privileged access to our extensive expertise by offering one solution for maintenance, consulting and reliability with full budget control.

Stay fully protected against any unexpected costs and get the following benefits with Comprehensive Care:

Inspection of your equipment

Avoid unexpected and costly downtime and repairs with periodic cleaning and testing of mechanical and electronic components.

Equipment operational testing

Testing is performed to identify and diagnose equipment problems and to confirm that repair measures have been effective.

Preferred service intervention

You won't have to wait for the next available service time slot because you receive priority scheduling and technical hotline assistance.

Coverage of labor and spare part costs

Avoid unexpected and unplanned labor and parts costs in case of a repair of your equipment.

ComprehensiveCare

The Comprehensive Care Package provides you with following maintenance coverage:

Coverage		Comprehensive Care
Maintenance	Check the power cable and the power supply for damage	■
	Check proper function of the power switching circuits	■
	Inspect the housing and gaskets for damage, moisture ingress, chemical contamination, cracks and scratches, etc.	■
	Confirm that connectors and interfaces are tight and undamaged and inspect for signs of corrosion or oxidation	■
	Inspect the display, keypad or touchscreen for any damage or missing pixels; check functionality of user interface	■
	Inspect any protective cover, if applicable	■
	Perform external and internal cleaning	■
	Perform operational testing to guarantee correct basic functionality	■
	Recommend replacement of any components that are in poor condition, excessively worn or malfunctioning	■
	Additional benefits	Full labor and spare parts coverage in case of needed repairs
	Scheduling priority over non-contract customers	■
Options	Calibration and Certificates – selected according to your specific industry and regulatory requirements	■

METTLER TOLEDO preventive maintenance services ensure that your equipment is always operating at peak performance. Our standardized programs provide you with traceable results and documentation. We record all inspection details for you correctly and uniformly, at all times – independent of technician or location.



Automated performance tools

No hassle. No errors. No missing documentation. With our automated reporting system, you are assured of readily available digital documentation and storage.

METTLER TOLEDO Service

www.mt.com/service

For more information

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